

What are the hours of operation?

The Fieldhouse will be open Mondays through Sundays, 7am–7pm. Tuesday and Thursday mornings from 7am–8:30am will be reserved for adults 60 years of age and older.

What should you expect upon arrival?

Under Joint Public Health Order No. 2020-05, occupancy is limited to 20 people per floor, including staff (2-3 staff members per level). Use of The Fieldhouse is first come, first serve. Please call (435)655-0999 to check availability and potential wait times before arriving. If you arrive and the facility is full, staff will place you on the wait list and contact you when space allows. You can either wait outside while social distancing or in your car. Please come dressed and ready to go.

In order to allow us to serve others, please limit your activity to one hour. Upon check in, you will receive a numbered sanitizer spray bottle for use before and after your workout. Please return the bottle to the front desk on your way out and it will be cleaned for the next user.

While masks and gloves are not required, they are encouraged. Please keep your personal belongings to a minimum as you will be responsible for all items during your activity.

What areas of The Fieldhouse are open?

On the lower level, the turf field, batting/golf cages, Olympic lifting room, and gymnasium are open. Please bring all personal equipment; there will be no Fieldhouse provided equipment at this time. The Olympic lifting room occupancy is limited to four people. Pickleball play will be limited to two courts. Basketball play is restricted to solo shooting. Reservations for any of these amenities will not be accepted during this time. Fitness studios, as well as the lap pool and hot tub, remain closed.

On the upper level, the cardio area, free weight and strength area, stretching and core space, and track are open. Certain machines will be unavailable and floor areas marked to ensure that social distancing of ten feet is maintained. Please limit use of the track corners to two people.

Restrooms will be open, but the locker room and shower areas remain closed at this time. In all areas, please adhere to social distancing rules.

What facility programs are currently unavailable?

Consistent with the Joint Public Health Order, we are eliminating activities such as group or team rentals, drop-in sports, toddler time, and birthday party rentals.

When will you increase the hours and open additional areas of the facility?

The COVID-19 impact is fluid and we are constantly evaluating operations. We hope to open the lap pool and begin fitness classes on a limited basis on May 18. As spaces will be reduced, preregistration for such will be required. We will keep you informed.

How will memberships be extended?

The week of May 11–17 is free for all Fieldhouse members. Starting on May 18, all passes will be extended consistent with the type of membership. New expiration dates will be available to view on your DASH account by June 1.

Can I put my membership on hold or request a refund?

Yes. If you would like to place your membership on hold or to request a prorated refund, please email Fieldhouse Manager Matt Strader at mstrader@basinrecreation.org.

Will I be able to purchase a new membership or renew an expired membership?

Yes, while we advise all purchases to be made online, our front desk staff will be available to assist in any purchase or renewal of memberships or day passes. Credit card transactions are encouraged.

What steps are you taking to promote the health and safety of your staff and members?

Staff will undergo temperature checks and wear gloves and face coverings during their shifts. We also installed safety plexiglass at all front desk workstations. The facility, including every piece of equipment, has been sanitized. Our staff will be cleaning throughout the day and the facility is sanitized by a third party, professional cleaning crew each night.

What updates were made to the facility during the closure?

In addition to cleaning the facility and organizing storage areas, you might notice some upgrades, including fresh paint throughout, new treadmills and ellipticals, and additional flooring in the restrooms. Summer projects include resurfacing the indoor track and upgrades to the Splash Pad surface.

